

Cherry Pit Collective Class Policies

Cancellation & Refund Policy

Student Cancellations:

If you are unable to attend a class, please notify us at least **3 days in advance**. You can choose to receive a **refund**, transfer to the **next session** of the same class, or transfer to a **different class** with the same instructor. Please note that we are unable to hold "credits" for future classes.

Student Cancellations Due to Illness or Emergency:

If illness or an emergency prevents you from attending a class, please contact us as soon as possible. You may transfer to a future class. Refunds for emergencies will be considered on a **case-by-case basis** and will depend on factors such as the timing of the cancellation, supply preparations, and other circumstances.

Cancellations Due to Low Enrollment:

If a class does not meet the minimum enrollment, we reserve the right to cancel the class up to **3 days prior** to the scheduled start date. In this case, students will be automatically transferred to the next session of the same class. Alternatively, students may request a **refund** if preferred.

Instructor Cancellations (Including Weather):

If a class needs to be canceled due to instructor illness, unforeseen circumstances, or extreme weather conditions, we will notify students promptly. You will be given the option to either **transfer to the next session** of the same class or **request a refund**. For weather-related cancellations, we generally follow local weather alerts and will contact you at least **6 hours prior** to the class time.

Email Communication Note: Please ensure that you provide a valid, regularly checked email address during registration. All important information, including updates on cancellations, schedule changes, or project pick-ups, will be sent to the email address you provide. It is your responsibility to provide a valid email address and check it regularly.

No-Show Policy:

Unfortunately, **no-shows** will not receive a **refund** or **credit**, as we are unable to accommodate last-minute cancellations.

Private Classes & Events:

We offer private classes and events for adults! Please reach out to us for more details.

Children's Policies

Ages 16 and above will be classified as adults for our classes and may attend unaccompanied

Children aged 12-15 must be accompanied by an adult in the class. Both the child and the accompanying adult must be enrolled and paid. Please notify the instructor or contact us during enrollment if you plan to bring a child, so we can ensure the class is appropriately prepared and address any concerns regarding the class material.

Breastfeeding babies are welcome to accompany parents to class, if needed. We have a changing table available for infants in our large bathroom.

These guidelines apply to **Craft Club, Collage Night**, and other free community programming. Children are welcome to attend shopping-type events with their parents.

Please note, **we do not offer kids' classes, children's camps, or birthday parties** at this time.

Cherry Pit Collective Safer Space Policy

Cherry Pit is a vibrant space dedicated to celebrating creativity, sharing knowledge, and uplifting local artists. We are committed to creating a supportive, kind, and inclusive environment for all who enter. In order to foster a space that is both physically and mentally safe, we ask that everyone follow the guidelines below.

Respect:

Be mindful of your language and actions. Cherry Pit membership prioritizes women and non-binary people, but all are welcome to attend our events, classes, and open studios. Please respect everyone's name, gender pronouns, identities, and experiences. Discrimination or harassment of any kind—whether racist, sexist, transphobic, homophobic, ableist, xenophobic, or classist—will not be tolerated. Anyone engaging in such behavior will be asked to leave and may be permanently banned from our events, classes, and space.

Consent:

Please be respectful of others' physical and emotional boundaries. Always ask before initiating physical touch and be mindful of personal space. Consent is key—an absence of a 'no' is not a 'yes.' This includes conversations; do not pressure anyone to share more than they are comfortable with. Some individuals may not be comfortable with physical touch, even something as simple as a friendly hug.

Conflict Resolution:

Conflict is natural when working with others. When conflict arises, both sides should communicate using "I" statements and avoid accusatory language. Approach the situation with empathy and respect, and work toward a mutually satisfying resolution. Apologies should not include excuses or the word "but." It's also important to understand that not all people will agree with or like each other. In such cases, we encourage mutual respect for boundaries and agreements to avoid further interactions if needed. If conflicts escalate, Cherry Pit members are available to help mediate.

Reporting Concerns:

If you feel that any of the guidelines are not being followed, or if someone's behavior has made you uncomfortable, please notify a Cherry Pit member. We are a collective of artists, so any issues will be discussed as a group to ensure we move forward with the best course of action for everyone.

Contact Information:

For any concerns, please reach out to us at CherryPitCollective@gmail.com. You may also speak with our studio management team members directly, if present: Kelsey Pike, Coco Rico, Angel Rangel, Tara Tonsor or Muriel Hansen.

Health & Safety Guidelines

Fire Safety: Three fire extinguishers are provided for your safety. One is located near the basement stairs in the classroom area. Please familiarize yourself with their locations upon arrival.

First Aid & Emergency Supplies: A fully stocked first aid kit, including Narcan, is located in the drawer by the back door. Please let a staff member know immediately if you need assistance.

Sick Policy: If you are feeling unwell or experiencing symptoms such as coughing, please do not attend class. If you must attend, please wear a mask to help protect others.

Personal Protective Equipment (PPE): We will provide the basic PPE required for each class based on the materials being used. However, depending on your personal health concerns or if you are pregnant, you may require additional protective equipment. You are welcome to bring your own if necessary. If you have any concerns or questions about safety precautions, please **ask before class** so we can address your needs accordingly.

Materials & Supplies

All materials will be provided for classes, unless otherwise specified in the class description. For Craft Club and Collage Night, please bring your own materials.

Class Projects Pick-Up Policy

For certain classes, such as ceramics and papermaking, you may not be able to take your completed project home immediately. You will be contacted once your project is ready for pick-up. Please be sure to pick it up during the scheduled times, or contact us to arrange an alternative time. We will hold your project for two months after the scheduled pick-up time. After this period, any unclaimed projects will be discarded.

Photography & Media Release

By participating in a class or event at Cherry Pit, you consent to being photographed or filmed during the session. These images may be used for promotional purposes, including but not limited to, social media, websites, or print materials. If you do not wish to be photographed, please inform the instructor before the class begins.

Liability Waiver & Assumption of Risk

By participating in any classes, events, or activities at Cherry Pit Collective, you acknowledge and accept the inherent risks associated with such activities, including but not limited to the use of art materials, tools, equipment, and participation in creative processes that may involve physical movement.

You agree to assume full responsibility for any injuries, accidents, or damages that may occur during the class or event. This includes any harm caused by personal negligence, accidents, or unforeseen circumstances that arise during your participation.

You acknowledge that Cherry Pit Collective and its instructors, members, and volunteers take reasonable precautions to ensure a safe and welcoming environment. However, by participating, you agree to release, discharge, and hold harmless Cherry Pit Collective, its instructors, members, and affiliates from any liability, claims, demands, or causes of action arising from your participation in any class, event, or activity.

If you have any health concerns or conditions that may affect your participation, you are responsible for informing the instructor prior to the start of the class or event.

By registering for a class or event at Cherry Pit Collective, you confirm that you have read and understood this waiver, and agree to the terms outlined above.

Please contact CherryPitCollective@Gmail.com with any questions, preferably before class